12 Years of Steady Impact

...Building Integrity in Acquiring and Exercising Public Duty

2017 CAMEROON COUNTRY REPORT
Message from the Chairman

Dear Friends of IGI

Extending the culture of integrity and honesty while educating the people in participating and maintaining public accountability will extend access to prosperity and improve the lives of millions. At a time when poverty persist for too many people, youth population bulging and migration are on the rise, the need for greater transparency and accountability is urgent.

We strive to reduce barriers to the exercise of good governance and responsibility on many dimensions. In Cameroon IGI supports its Focal Integrity Teams, to connect government institutions and communities to knowledge, experience and resources to help people build a better life.

By means of our collaboration with local communities, civil society and our government counterparts, IGI contributes to building capability for integrity and good governance in society in Cameroon. Through its country secretariat and other public institutions IGI has continued to support anti-corruption units and integrity champions who are making change in their communities.

Please take a moment to learn about the impact of our Public Service Integrity and Good Governance Program for Cameroon since 2010, and how we continue to offer new thinking and technical assistance to our government counterparts to address some of the most obstinate problems public institutions are facing.

Paul New
Chairman IGI Global
Established in 2007, the International Governance Institute has supported Governance, Integrity, Research programs and promoted Economic Empowerment of Ordinary Citizens and Communities across the South West and Center Regions of Cameroon.
• Over 16,000+ Lives have been influenced to Live and Work with Integrity as we continue to increase our scope and sectors of intervention.
• More than 30 organizations working in the Social Economy sector and over 9 Government Ministerial Departments and Institutions have benefitted from IGI’s intervention and complementary activities.
WHO WE ARE WORKING WITH

- Highlight of Government Institutions & Agencies which continue to benefit from IGI’s support activities in the regions of our core focus
PUBLIC INSTITUTIONS THAT HAVE BENEFITTED FROM IGI’S SUPPORT

- MINISTRY OF HIGHER EDUCATION [MINESUP]
- MINISTRY OF SMALL AND MEDIUM SIZED ENTERPRISES, SOCIAL ECONOMY AND HANDICRAFT [MINPMEESA]
- MINISTRY OF PUBLIC CONTRACTS [MINMAP]
- AGENCY FOR THE REGULATION OF PUBLIC CONTRACTS [ARMP]
- NATIONAL ANTI-CORRUPTION COMMISSION OF CAMEROON [CONAC]
- NATIONAL REFINING COMPANY [SONARA]
PUBLIC INSTITUTIONS THAT BENEFITTED FROM IGI’S SUPPORT

MINISTRY OF TERRITORIAL ADMINISTRATION & DECENTRALIZATION

MINISTRY OF YOUTH AFFAIRS & CIVIC EDUCATION

MINISTRY OF SECONDARY EDUCATION

CIVIL SOCIETY ORGANISATIONS & NGOs in CAMEROON
Since 2009, IGI’s influence and role in improving the resourcefulness of citizens as joint actors with their government in addressing development challenges has increased by over 60 percent. Prompting a fresh new recognition from the Cameroonian Government. Moving its status from the Focal Integrity Team Cameroon [with which, it was initially registered to operate regionally in 2007] to a National Organisation with Foreign status [International Governance Institute Cameroon early 2017]
• IGI Cameroon mobilizes expertise and resources to support effective governance and development efforts across 6 areas of our intervention and coverage in Cameroon
What We Do

Integrity Actions and Education
- Empowering Citizens to Act with and Demand Integrity

Equitable, Accountable and Just Society Initiatives
- Helping Communities Fix Development Projects and promoting Citizen-led engagements to improve governance, transparency and rule of law in Cameroon

Economic Empowerment Initiatives & Actions
- Mobilizing and Improving Young People’s Human Capital and Potential for Rapid Economic Growth and Increased Employment in Cameroon
What We Do

OUR AREAS OF ACTION & INTERVENTION

• **Participatory Action Research**
  - Carry out baseline and need assessment studies to identify problematic areas, public service delivery constraints and development needs of local communities

• **Technical Assistance to Public Institutions and NGOs**
  - Helping with capacity development of core staff on governance, integrity, anti-corruption, social & institutional audits and ethics including mentoring of civil society leaders and organizations
MORE THAN 10 YEARS OF CONTINUOUS IMPACT

• Empowering citizens to Act and live with Integrity
OUR PROGRAM AREAS & SUPPORT ACTIVITIES
INTEGRITY ACTION & EDUCATION PROGRAMS

Empowering Citizens to Act with and Demand Integrity
• Improving the Fiscal and Pedagogic Systems of State Universities 2010-2016

• Launching of the State Universities Integrity and Ethics Support Program of IGI by Cameroon Minister of Higher Education
• Supporting Efforts to Combat Corruption and Promote Integrity within the Student & Staff Community of State Universities
Integrity Action & Education

Community Integrity Building & Education Field Actions
Since we are aware that students of today are the leaders of tomorrow, our Integrity Education & Actions equally focuses on engaging students in active learning & practice.
Engaging Cameroonian Youths in the Promotion of Public Service Integrity

- IGI Promote Platforms for Youth Volunteerism & Civic Engagement
EQUITABLE, ACCOUNTABLE & JUST SOCIETY INITIATIVES

Helping Communities Fix Development Projects and promoting Citizen-led engagements to improve governance, transparency and rule of law in Cameroon
Facilitating Integrity Workshops and Training

Equitable, Accountable & Just Society Initiatives

Promoting Citizen-led engagements to improve governance, transparency and rule of law in Cameroon

Supporting University of Buea & Siantou University Complex with the Development of University-wide Action Plan for the Promotion of Ethics and Transparency.
Supporting Cameroon’s National Anti-Corruption Commission in the Training of Regional Public Officials

- Promoting Public Service Integrity through Peer Learning & Sharing among Regional Officials
• Helping Communities Fix Development Projects.

• IGI collaborates with the Agency for the Regulations of Public Contracts, the Ministry of Public Contracts and the Ministry of Territorial Administration & Decentralization to ensure community engagement in monitoring of Public Contracts.

• Our actions yield significant gains, for both government and local communities; reducing waste of public resources & service delivery time.
Training Local Communities to Advocate & Monitor Development Projects for Better Services
Curbing Corruption & Rate of Abandoned Public Contracts in Limbe, Tiko & Bafia communities
Tackling Integrity & Service Delivery Challenges Using Technology

- Launching of IGI’s Public Funds Monitoring Digital Applications
  - [www.bepromap.com](http://www.bepromap.com)
Public Funds Monitoring Application
Ensuring Effective Delivery of Public Services and Infrastructure in Rural Cameroon Worth 10 Billion Franc CFA

Our role is to foster Citizen led action for Effective Delivery of Community Development Projects in Rural Cameroon.

BEPROMAP Knowledge Sharing Platform
Acquire a Range of Practitioners Skills
Building Civil Society Capacity for Constructive Engagement & Nonviolent Discipline
Extending Access to Nonviolent Education
Technical Assistance to Public Institutions & NGOs

Helping with capacity development of core staff on governance, integrity, anti-corruption, social & institutional audits and ethics including mentoring of civil society leaders and organizations
We offer new thinking & training to our government counterparts to address some of the most obstinate problems public institutions are wrestling with.

- Meeting the Need for Integrity Training & Education in SONARA

- SONARA’s Ambassadors of Ethics Training & Support Program
Strengthening SONARA’s Anti-Corruption Unit in Compliance, Integrity, Stolen Assets Recovery & Fraud Monitoring Practice
Economic Empowerment Initiatives & Actions

Mobilizing and Improving Young People’s Human Capital and Potential, for Rapid Economic Growth and Increased Employment in Cameroon
Addressing Cameroon’s Informal Sector Labor Market Skill Deficiencies
Informal Sector Actors Strategic Skill Enhancement & Productive Employment Program is resourced by Expertise from Enterprise Institute led by Hoffman B.A & International Governance Institute
IGI & Enterprise Institute
Improve the Modern Economy Employability & Market Skills of more than 500 social economy actors & entrepreneurs from the South West, North West, Littoral, & Center Regions of Cameroon

• Serving for Collective Prosperity & Nation Building in Cameroon
**Our Leap Forward**

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<tr>
<th>Program Objective</th>
<th>Measurable Indicator</th>
<th>Impact</th>
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<tr>
<td>1. Facilitate upgrade of labor market skills of 20,000 young entrepreneurs active</td>
<td>20,000 young entrepreneurs are equipped with modern labor market employability skills by</td>
<td>1. Contribute an additional 20% productivity &amp; gainful employment boost in the social economy</td>
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<td>2. Provide up to 60% scholarship to under resource informal sector actors to undertake</td>
<td>by 2020</td>
<td>&amp; informal sector locally in Cameroon by 2022</td>
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<td>business training in UK via distance learning</td>
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<td>2. Significantly improve the ease of doing business locally</td>
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<td>3. Adequate preparation &amp; Value added contribution of new entrants into the labor market by</td>
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Engaging in Participatory Action Research

Carry out baseline and need assessment studies to identify problematic areas, public service delivery constraints and development needs of local communities.
Our research program offers support to other programs inquiring about problems in the significant areas of our coverage.

The discussions emerging from findings by the International Governance Institute put forward in this brief, generates crucial insights and results to inform the strengthening and elaboration of an informal sector youth capital strategic-skill enhancement program achievable through the decentralized framework of municipal-councils in Cameroon.
IN COLLABORATION WITH THE NATIONAL ANTI-CORRUPTION COMMISSION - CONAC - IGI
CONDUCTS CITIZENS’ AUDIT OF FRAUD, CORRUPTION & SERVICE QUALITY IN THE SOUTH WEST REGION

CITIZENS ACTION FOR IMPROVING GOVERNMENT ACCOUNTABILITY & SERVICE QUALITY

IGI interviewed more than 700 users of public services & administrators within the 6 divisions of the South West Region to measure perception of service quality, fraud and corruption across services and public institutions.

Least and most corrupt divisions in the SWR where 10 is the most corrupt and 1 means the least corrupt.
User’s Perception of the Most Corrupt Department or Profession in the South West Region beginning with the Divisions
• MOST CORRUPT DEPARTMENTS/PROFESSIONS

- Police: 55%
- Taxation: 15%
- Agriculture: 11%
- Public Sector: 11%
- Gendarmerie: 8%

**MANYU**
Police 31%
Taxation 19%
Justice 14%
Health 7%
Council 7%
Medical 6%
Treasury 5%
Lawyers 5%
Courts 2%
Transport 2%
Legal 2%

• MOST CORRUPT DEPARTMENTS

- Police: 41%
- Legal: 10%
- Taxation: 10%
- Public Contracts: 10%
- Gendarmerie: 8%

• NDIAN

Legend:
- Police
- Legal
- Taxation
- Public Contracts
- Gendarmerie
IGI RESEARCH ON FRAUD AND CORRUPTION IN PUBLIC PROCUREMENT

Under the distinguished cooperation and collaboration of the Regional Delegate for MINMAP (left) the Chief of Antenna ARMP South West Region (right). Championing a new course for efficiency in the delivery and regulation of public contracts in the South West Region.
The public contract award process in Cameroon is corrupt. To what extent do you agree or disagree?

- Strongly Agree: 44%
- Agree: 47%
- Disagree: 3%
- Strongly Disagree: 0%
- I don't know: 6%

What stage of the public procurement process is most prone to fraud?

- Project selection & specification: 43%
- Bid evaluation: 12%
- Project bidding: 12%
- Project execution: 25%
- Payment: 8%
- Project monitoring & evaluation: 0%
OUR MISSION
Changing the culture of communities, so as to make corruption unacceptable, influencing those seeking public office to exercise good governance and educating the people in participating and maintaining public accountability.

OUR VISION
To have, in the developing countries, a public sector that is transparent, inclusive, participatory and citizen centered, which is constantly cognizant of, responsive to and answerable for the needs and aspirations of the ordinary people.
Among other equally cherished standards, IGI builds, upholds and safeguards the following values in public administration:

**INTEGRITY** - An unimpaired character that stands public scrutiny demonstrated by a well–ordered private and public life devoid of moral or material corruptibility.

**HONESTY** - A trustful character that unwaveringly nurtures, upholds and defends the truth and abhors any form of pretence or deception.

**IMPARTIALITY** - An ethical standard that requires neutrality, objectivity and equality in accessing public resources and services and in the application of the law.
• **HUMILITY**-Having a modest opinion of yourself, your capacities and prowess, moderating your personal appetites and desires and giving priority to the greater good of society.

• **RESPONSIBILITY**-Acting carefully and prudently and subsequently taking the necessary blame or praise resulting from your action, decision or utterance in full acknowledgement of ones accountability to the people.

• **TRANSPARENCY**-Eliminating prerogatives of secrecy on information of public interest and ensuring an engaged and participatory citizenry in matters of public concern.
STATE RECOGNITION & ACKNOWLEDGEMENT OF IGI’S CONTRIBUTION & IMPACT

“The Head of Government appreciates all the efforts you are making to involve our youth population in the informal sector which is a crucial component of our 2035 vision”

H.E. Philemon Yang, Prime Minister and Head of Government, Republic of Cameroon Letter addressed to IGI Resident Country Representative Ref.No.1429/L/SUPRO/CAB/PM
The Minister of Small and Medium Sized Enterprises, Social Economy and Handicraft

• STATE RECOGNITION & ACKNOWLEDGEMENT OF IGI’S CONTRIBUTION & IMPACT

"I have the honor to congratulate you for this initiative, which aims to increase employment opportunities for young people"

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Professor Laurent Serge Etoundi Ngoa, Cameroon Minister of Small and Medium Sized Enterprises, Social Economy and Handicraft [MINPMEESA]. Letter addressed to IGI Resident Country Representative Ref.No.001149/L/MINPMEESA/SG/DPME/SDRC/SA/Ca
The Minister of Higher Education [MINESUP]

STATE RECOGNITION & ACKNOWLEDGEMENT OF IGI’S CONTRIBUTION & IMPACT

“I take this opportunity to congratulate and encourage you for the wonderful work you are doing to support the Government of Cameroon in the realization of its policy of emergence in the areas of economic growth, upgrading the integrity of public services and connecting youths in the informal sector”

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Professor Jacques Fame Ndongo. Cameroon Minister of Higher Education [MINESUP]. Letter addressed to IGI Resident Country Representative Ref.No. 17-0899/L-MINESUP/ISG/IS1
The President, National Anti-Corruption Commission of Cameroon [CONAC].

STATE RECOGNITION & ACKNOWLEDGEMENT OF IGI’S CONTRIBUTION & IMPACT

“I have the honor to thank you for your valuable collaboration with the National Anti-Corruption Commission”

Re. Dr. Dieudonne Massi Gams
President, National Anti-Corruption Commission of Cameroon [CONAC]. Letter addressed to IGI Resident Country Representative Ref.No. 1850/0023/SC13/B/0669/CONAC/DEC
“As a development partner, IGI is committed to improving governance and ethics in public-private sectors; helping ordinary citizens overcome short-comings in their development potential”
98% of all our resources are invested on our projects.
Changing the world always needs volunteers

Volunteering with IGI Cameroon

www.igi-Cameroon.com

International Governance Institute
...building integrity in acquiring and excercising public duty...